

PLACE
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HERE

MAILING ADDRESS

RETURN THIS CARD TO:

Warranty Registration Department
1441 Universal Rd.
P.O. Box 1058
Columbus, Ohio 43216

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YOUR VINYL SIDING IS BEAUTIFUL — HERE'S HOW TO KEEP IT THAT WAY

Cleanup

The beauty of vinyl siding is maintained with little effort. Although vinyl siding will get dirty, like anything exposed to the atmosphere, a heavy rain will do wonders in cleaning it. Or, it's possible to wash it down with an ordinary garden hose. If neither rain nor hosing does a satisfactory job, follow these simple instructions:

1. Use an ordinary, long-handled car washing brush. This brush has soft bristles, and the handle fastens onto the end of the hose. It allows the siding to be washed just like a car. Avoid using stiff bristle brushes or abrasive cleaners, which may change the gloss of the cleaned area and cause the siding to look splotchy.
2. To remove soot and grime found in industrial areas, wipe down the siding with a solution made up of the following:
 - 1/3 cup powdered detergent (e.g., Fab®, Tide®, or equivalent powder detergent)*
 - 2/3 cup powdered household cleaner (e.g., Soilax®, Spic & Span®, or equivalent)*
 - 1 gallon water
3. If mildew is a problem, use the solution previously mentioned, but add 1 quart liquid laundry bleach.
4. When washing down your entire house, start at the bottom and work up to the top in order to prevent streaking.
5. For stubborn stains, use the following chart:

STAIN	CLEANERS*
Bubble Gum	Fantastik®, Murphy's Oil Soap®, or solution of vinegar (30 percent) and water (70 percent)
Crayon	Lestoil®
DAP (Oil-based caulk)	Fantastik®
Felt-tip Pen	Fantastik® or water-based cleaners
Grass	Fantastik®, Lysol®, Murphy's Oil Soap®, or Windex
Lipstick	Fantastik® or Murphy's Oil Soap
Lithium Grease	Fantastik®, Lestoil®, Murphy's Oil Soap®, or Windex®
Mold and Mildew	Fantastik® or solution of vinegar (30 percent) and water (70 percent)
Motor Oil	Fantastik®, Lysol®, Murphy's Oil Soap®, or Windex®
Oil	Soft Scrub®
Paint	Brillo® Pad or Soft Scrub®
Pencil	Soft Scrub®
Rust	Fantastik®, Murphy's Oil Soap®, or Windex®
Tar	Soft Scrub®
Top Soil	Fantastik®, Lestoil®, or Murphy's Oil Soap®

** Cleaning materials are listed in alphabetical order.*

SPI does not endorse proprietary products or processes and makes no warranties for the products referenced herein. Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.

Follow the precautionary labeling instructions on the cleaning agent container. Protect shrubs from direct contact with cleaning agents.

Disposal

Dispose of all scrap or excess trim in a manner that is consistent with local and state rules and regulations. For information on recycling leftover vinyl siding scrap, order a how-to guide from the American Plastics Council, at 1-800-243-5790, or the Vinyl Siding Information Center, at 1-888-FOR-VSI-1 (1-888-367-8741).

ORIGINAL HOMEOWNERS EXCLUSIVE

Lifetime Warranty

I N C L U D E S

Automatic Transferability

Additional Limited Replacement Coverage

No Deductibles, Fees or Service Charges

Coverage Against Chalking

Crane®
PERFORMANCE SIDING

Original Homeowners Exclusive *Lifetime Warranty*

1. Definition of Terms

The term "EXCLUSIVE" means that the Original Lifetime Limited Warranty is made *exclusively* and *specifically* to the named homeowner(s) who is the original purchaser of the solid vinyl siding, soffit and/or solid vinyl accessory material. The term "LIFETIME" means the actual full lifetime period (i.e., until death) of the original homeowner/purchaser – but only if this purchaser remains as the owner and primary occupant of the residence on an uninterrupted basis. At such time that the original homeowner/purchaser should no longer be the primary full time resident – for any reason (but including (a) the sale of the residence to another party – or – (b) the designation of the residence as an investment or rental property) – then the warranty coverage is *automatically* converted to a new 60-year non-prorated Limited Warranty with a starting date of the original installation.

- These solid vinyl building products are manufactured using the finest raw materials, in conjunction with the highest quality workmanship and production techniques. The manufacturer warrants that the vinyl siding will not peel, blister, pit or corrode, as a result of manufacturing defects, or as a result of exposure to ocean air (salt spray). If any part or portion of the siding fails to perform as a result of manufacturing defects – the manufacturer warrants *exclusively* to:

(Names of Present Property Owners and Buyers)

(Street Address City State Zip Code)

that the defect will be repaired or replaced (at manufacturer's option) – including the pre-approved cost of material and labor, not to exceed the original purchase price. Manufacturer may, at its option, refund the amount paid by the homeowner for the siding and accessories plus the reasonable cost of installation.

(Date of Completed Installation)

(Above names, address and installation date *must agree* with Homeowner Identification Card.)

ADDITIONAL LIMITED REPLACEMENT COVERAGE

3. Hail Damage

This solid vinyl siding is resilient and will resist damage caused by the impact of a hailstorm. Should damage occur as a result of a hailstorm, the manufacturer will provide replacement material for the siding that was damaged beyond that covered by the homeowner's insurance policy less the normal deductible. Proof of submission and resolution from the homeowner's insurance company are required before final settlement of the claim. The manufacturer will not be responsible for the cost of labor to replace hail-damaged material or for any related freight costs.

4. Normal Weathering

Exposure to the elements can be expected to cause gradual and uniform color change (i.e. normal weathering). This can vary,

depending on the geographical location and wall exposure. If the siding changes color in excess of 4 standard industry units during the lifetime the original homeowner owns and lives in the home, as determined by the manufacturer, the amount of weathering will be considered excessive, and the manufacturer will repair or replace, at its option the affected material. Any weathering change that occurs on a specific wall section in a manner that varies from panel to panel also will be considered a defect and will be covered under the terms and conditions of this warranty (checkerboard effect). Dark brown pigments are especially sensitive to exterior weathering and this color is not warranted for sidewall applications. It is normal for weathered material to have a slight unobjectionable shade difference underneath the butt (or shadow line) portion of the panel – as well as underneath protected eave and overhang areas. A defect will be remedied, at the manufacturer's option, by the repair or replacement of any affected panels. A color variance may also occur between any new replacement panels in comparison to the originally installed panels, due to weathering and would not be indicative of a defective siding. The terms of this coverage will commence on the date of the original installation, and continue in effect under terms of the original buyer's warranty, or transfer program if applicable.

5. Warranty Against Chalking

Crane Sidings are produced with an exclusive VYCRALAR™ formulation, featuring treated TiO₂, and are warranted not to chalk in an offensive manner that could cause discoloration of trim areas.

6. Obtaining Performance Under This Warranty Program

Within a reasonable time after discovery of a suspected manufacturing defect, you may contact your contractor or complete a claim form and forward it along with other information outlined in the form instructions to the Warranty Department at the address listed on this warranty document. Warranty Claim Forms can be obtained from www.cranesiding.com or by contacting the Warranty Department at 1-800-366-8472. The manufacturer will then investigate the claim and examine the material claimed to be defective. If a defect covered by this Warranty is confirmed, the manufacturer, within a reasonable amount of time after the inspection, will repair or replace (at the manufacturers' option) the siding product – including the pre-approved cost of material and labor. Manufacturer may, at its option, refund the amount paid by the homeowner for the siding and accessories plus the reasonable cost of installation.

The homeowner will be required to submit appropriate photos and/or samples showing the perceived defect. The manufacturer is *not* the installing contractor, and does not warrant damage or defect caused by faulty installation. Proper installation is defined and outlined by many industry – accepted publications.

Faulty installation of this product renders all warranty coverage null and void. The manufacturer is not responsible for lack of performance in any way by the installing contractor. The manufacturer will require evidence of the date of installation at the time any remedy is sought. Accordingly, we request correct registration of the purchaser's identification card at the time of the original purchase. Any repair or replacement not pre-authorized shall release the manufacturer from all liabilities and obligations with respect to the products involved.

The manufacturer reserves the right to discontinue or make changes in any of its products – including changes both in styles and colors – without liability to the original purchaser or future transferees of this warranty. In the event that such discontinuance or change should cause products covered by this warranty to be unavailable, the manufacturer shall have the right to substitute a product – or refund a proportionate cost of replacement – at their sole discretion. Return of the Original Purchaser/Homeowner Identification Card is not required as a condition to the manufacturer's performance. It is, however, the most convenient means of establishing proof of identity of the original purchaser/homeowner, and date of installation of the solid vinyl siding products – and the manufacturer requests that the Identification Card be completed and submitted at the time of installation.

7. Transfer of Warranty

Upon sale or transfer of the residence covered by this warranty, the new homeowner can receive limited warranty coverage up to a period of 60 years from the date of the original installation. Warranty coverage for color change discussed in section 4 is excluded from this transfer feature. This limited warranty coverage is also automatically available, in place of the original homeowner/purchaser coverage, to the original purchaser who becomes an absentee landlord and uses the property for rental purposes. This supplementary warranty shall be non-prorated from the date of the original installation. There is no subsequent warranty coverage for secondary (or future) transferees – including secondary purchasers of rental income property.

8. Warranty Coverage - New Construction Installations / Commercial Installations

In the case of an installation of these materials on a newly constructed home – where the material is originally purchased by the builder the original homeowner's exclusive lifetime warranty coverage shall be designated and in force to the original buyer and occupant of the residence. This original buyer should properly register the warranty with the manufacturer. In the case of commercial installations – such as apartment buildings, condominiums, etc. – the warranty coverage shall be 60 years prorated. During the first five years after the date of the original installation of the products is completed, the manufacturer will, at its option, repair or replace the vinyl siding determined to be defective in accordance with the terms and conditions of this warranty at no cost to the property owner. During the sixth year after the date of the original installation, the manufacturer will bear ninety percent (90%) of the warranty obligation in accordance with the terms and condition of this warranty. Thereafter, during the seventh and each subsequent year through the twelfth year after the date of original installation of the products, the manufacturer's share of the warranty obligation will decrease by ten (10) percentage points each year until the thirteenth and fourteenth year where the manufacturer's obligation will be twenty percent (20%). During the fifteenth year after the original installation date, the manufacturer's share will decrease to ten percent (10%) and shall remain at that for the remaining forty-five (45) years of the sixty year limited warranty period. This coverage period shall not be extended by any warranty repairs or replacements.

9. Care and Maintenance

Although this solid vinyl siding is made of premium, long-term, and durable materials, like anything else, it will perform best when it is kept clean of dirt or foreign matter buildup. Industrial fumes,

airborne pollutants, mildew, or rust stains should be properly removed – often by a simple hosing down of the wall on a reasonably scheduled basis. If a homeowner neglects to keep the solid vinyl siding surface clean, and a harmful surface buildup is allowed to occur, restoration of the wall appearance to a fresh and clean condition can become a difficult task. In such cases it is specifically the homeowner's responsibility – and not the responsibility of either the manufacturer or the installing contractor – to restore the wall surface to a clean and fresh condition.

ITEMS NOT COVERED BY WARRANTY

- This Warranty does not cover damage or defect caused by settlement or shifting of structural members or adjoining surfaces, structural defects of the building, fire, wind, flood, lightning or other acts of God (except those specifically warranted against in this Warranty statement), intentional acts and unreasonable use, accident, negligence, exposure to harmful chemicals, fumes, airborne stains, mold and mildew. This Warranty does not cover siding that has distorted or melted due to exposure to excessive heat sources (e.g. barbecue grills, reflection from windows, roofing materials, pools, blacktop). Improper installation of the manufacturer's product covered by this Warranty, or which are installed in a manner detrimental to the performance of manufacturer's siding – will render this Warranty null and void. Crane Performance Siding products cannot be painted or its surface altered in any way without written authorization from manufacturer and doing so will void the Warranty. Any repair or replacement of product without prior written authorization from Crane Performance Siding will render this Warranty null and void. Manufacturer reserves the right to direct and pay an independent company, dealer, contractor or distributor to perform any remedy under this Warranty on manufacturer's behalf.

LIMITATIONS

- THERE ARE NO EXPRESS WARRANTIES EXCEPT AS CONTAINED IN THIS WARRANTY STATEMENT. ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES.
- THE MANUFACTURER'S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN AND (EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION) DO NOT INCLUDE ANY LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND WHATSOEVER, WHETHER ANY CLAIM IS BASED UPON THEORIES OF CONTRACT, NEGLIGENCE, OR TORT.
- Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.
- These warranties give you specific legal rights, and you may also have other rights which vary from state to state.
- NO EMPLOYEE, AGENT, OR OTHER PERSON IS AUTHORIZED BY THE MANUFACTURER TO ASSUME FOR IT ANY LIABILITY IN ADDITION TO THAT SET FORTH IN THIS WARRANTY STATEMENT.

Crane Performance Siding

1441 Universal Road • P. O. Box 1058 • Columbus, Ohio 43216
www.cranesiding.com

APPLICATION FOR TRANSFER For Extended Warranty Coverage

(We request that this form be filled in, signed by both the original purchaser of the vinyl siding and accessories and the new homeowner, and mailed by the new homeowner to the sales administration department.)

Original Purchaser _____ (Please Print) _____ (Street) _____ (City) _____ (State) _____ (ZIP)

Date of Installation _____
I hereby certify that I sold, or am now an absentee landlord of, the residence at the above address on _____ (Date) to _____ (Date) whose signature appears below:

(Signature of Original Purchaser)
I acknowledge that I have read the vinyl siding and accessories warranty, and hereby apply for the transfer of the unexpired portion of the warranty, subject to its terms and conditions.

(Date) _____ (Signature of New Homeowner)

Style of Siding _____

ORIGINAL PURCHASER/HOMEOWNER IDENTIFICATION CARD For Warranty Coverage

(Name of Purchaser / Please Print) _____
(We request that this form be completed, signed by the purchaser and installing contractor, and mailed to the sales administration department.)

This is to certify that the installation of vinyl siding on our residence at: _____ (Street) _____ (City) _____ (State) _____ (ZIP)

Was completed to our satisfaction on _____ (State) _____ (ZIP)

(Signature of Purchaser) _____
The installing contractor was _____ (Name / Please Print)

of _____ (Street) _____ (City) _____ (State)

The material installed was _____ (Siding Style)

Manufacturing Code _____ (Batch/Date Code)